



Examples of Outcomes achieved

During

Quarter 4 2014/15

PLACE

Provide an attractive local environment that people can enjoy and appreciate

New Art Work in Arnot Hill Park - Two new art works have been developed and will be installed later in the spring in Arnot Hill Park. The Youth Shelter is being repainted following sessions at Derrymount School with years 9-11 to create a design for the shelter. Artists Urban Canvas have translated the groups ideas and are painting the design alongside the young people. A number of groups have been involved in creating a mural for the former aviary in the parks' Rose Garden, supported by local artist Jess Kemp. Arnold Hill Academy designed the murals and have also been involved in painting them along with Arno Vale Junior School, Gedling Homes tenants and the Debz4coffee group who support families with children with special educational needs and disabilities. The completed mural will not only enhance the Rose Garden but will also allow the building to be secured whilst its future use is established.

Effectively supporting planning applications - The Borough Council determined the Arnold Hill School planning application against demanding funding timetables. As a result of this, the project has since been able to secure funding and start on site.

Promote and encourage pride and participation in the local area

Chinese New Year 2015 - The annual Chinese New Year event took place in the Council's Civic Centre supported by Gedling Play Forum. Around 150 children and their parents/carers attended an afternoon of Chinese themed activities including arts and crafts and storytelling. Traditional Chinese music was provided by artist Ling Peng and a lion dance took place outside the Civic Centre, attracting crowds from across the park. The event is part of a partnership with Lakeside Arts Centre and Broxtowe and Rushcliffe Borough Councils who also run Chinese New Year activities across the County over the same weekend.

Pride of Gedling Awards - The first ever Pride of Gedling Awards was held in February to recognise the outstanding achievements of our residents and local businesses in the borough. The event organised with Nottingham Post highlighted the inspiring stories of the people who live in our borough. The event was deemed a success with over thirty nominations for five awards and will be held again in 2016 following positive feedback from attendees.

Tea Tales - The Council has supported a number of groups across the borough involved in the tea tales project which has been funded by Nottinghamshire County Council Arts Fund. Two local artists have worked closely with groups from Gedling Homes, Killisick Children's Centre, Newstead WI and Newstead Youth Club on sessions incorporating a wide range of arts and crafts activities. Sessions have also included baking, sharing recipes and reminiscence focussing on parties and community celebrations. Activities have been tailored depending on the needs and interests of each group. The work of each group is being compiled into a community resource booklet; a collection of stories, memories, recipes, pictures and activity guides for use beyond the initial project. A social media page has also been created.

Appendix 9

The project has sought to enable quality participation in the arts and provided positive social engagement for some isolated and hard to reach groups.

Yarn Bombing - A series of traditional craft sessions have been delivered to Gedling Homes tenants at assisted living schemes across the borough. The aim of these sessions has been to bring tenants together in a supportive environment to take part in activities which have allowed participants to re-discover or learn traditional skills such as knitting, crochet and other woollen crafts. The workshops have allowed for 'yarn bombing' to take place at the schemes and at the launch of Gedling Country Park.

£87,500 of Community Grants Allocated in Gedling - Individual elected members have allocated £75,000 between them to a wide range of local community groups and organisations in the Borough during 2014/15. In addition Group Leaders allocated £12,500 in borough wide grants to local community projects.

Community Involvement in Planning - The Planning Policy section ran a series of Local Planning Document policy workshops which were well received by statutory consultees, Parish Councils and local residents. These workshops, which encouraged members of the public to express what they liked about their communities, what could be improved, and where development may be best located, generated significant interest and comment.

Reduce the Council's and the Borough's energy usage

Improving fuel economy - Three new Euro VI refuse freighters with electric bin lifts arrived January 2015 bringing the total of refuse freighters with electric bin lifts to seven - five of which are Euro VI. This along with the arrival of more fuel efficient new vans that have stop start technology , acceleration control and speed limiters on them to aid fuel saving has enabled us to achieve an improved Eco Stars rating to four stars. The company who carry out the Eco Stars fleet review and rating The Transport and Travel Research Group have said that a four star rating for a Council Fleet is very good and Gedling Borough Council are in a select few.

PEOPLE

Improve health and wellbeing

February Half term activities in Netherfield and Killisick - 20 children attended the Gedling Sports Partnership week of activities for children in Killisick. Over 50 children and young people attended a similar week in Netherfield run by Koala Klubs. Koala Klubs also coordinated a trip to Wembley stadium for 40 Netherfield children. All activities were free for participants and funded by Gedling Borough Council.

£60,000 for Killisick Health and Wellbeing Programme - The Council has supported the independent community organisation Gedling Sports Partnership in attracting £60,000 from the People's Health Lottery to extend the delivery of a community health and wellbeing programme at Killisick Junior School.

Green light for Gedling parkruns

The Council has committed funding for both an adult and junior parkrun in the Borough. The Borough's first parkrun will be established at Gedling Country Park in the summer. This will be followed by the junior run at a suitable location in the Borough later in the year. parkrun is an all-inclusive community run organised and run by volunteers on a weekly basis and a great social way to get involved in physical activity.

Men in Sheds - A new project aimed at supporting older men has opened its workshop doors in the former storage unit at Jubilee House. The Men in Sheds project offers men over 65 a chance to learn new wood working skills in a fully equipped workshop. The council are providing the workshop to Age UK rent free. For more information visit www.ageuk.org.uk/notts

Reducing smoking - For national no smoking day, we installed no smoking signs on all our children play areas and ran a competition with school children in Carlton to design no smoking posters.

Supporting breast feeding - A Breast Feeding Friendly day was supported with an event in Arnold, making the Civic Centre Breast Feeding Friendly and committing the Council to ensuring that its other facilities are breast feeding friendly

Reduce antisocial behaviour, crime and fear of crime

Working to reduce crime – The South Nottinghamshire Community Safety Partnership Performed better than its 'family group' of Community Safety Partnerships' average against 9 of the main crime groups over the last 3 month rolling period, and performed best against recorded figures for All Crime.

Reducing Dog Fouling - A few heads were turned on Mapperley Top recently at the sight of our Dog Poo Tree. We tried a little experiment to highlight the issue of dog fouling by tying dozens of bags onto a tree - but it wasn't real, the bags were filled with soil and represented the number of incidents of dog fouling taking place around the borough on a weekly basis.

HOMES

Provide more homes of the right type and in the right places

Progress on delivering more homes - The planning application for the first phase of development at Top Wighay Farm has been approved and the section 106 agreement signed off. This will enable the development of 38 homes on the Strata Homes site. To promote this and to ensure that the site relates to the wider development site, the Borough Council has also started working with the County Council, the landowner, to refresh the Development brief.

Gedling Colliery/Chase Farm development partner - The Council has worked closely with the Homes and Community Agency (HCA) to secure the appointment of the Gedling Colliery/Chase Farm development partner. Keepmoat Homes have been appointed and are already working the Council and HCA to undertake a design review to inform the planning application for the development site, which is due to be submitted in July 2015.

JOBS

Improve access to jobs through improved transport connectivity

Ensure local people are well prepared and able to compete for jobs

Successful pre-employment work experience - Over the last year Gedling Borough Council has offered 9 work experience placements to unemployed young people to help them gain experience and skills to better place them to compete for employment. Through the partnership we have with the Department for Work and Pensions 8 of these individuals went on to secure jobs after their placement. The DWP wrote to the council to say that this was a direct result of the work experience that the young people had received from us. The DWP is keen that the Council continue to offer this opportunity.

Successful Apprenticeship - The Apprentice HGV Mechanic within the Transport Section has just completed his second year both at Gedling Borough Council and Stephenson's College and his reviews are excellent.

Local Employment Agreements – Work has continued to be applied on new development in the borough to apply conditions on applications which are used to try and secure as many local employment opportunities as possible. In the 14/15 financial year one of these agreements was placed on the Lidl development on Mansfield road and in partnership with the job centre and Lidl in December 2014 19 Job Centre claimants attended the pre-employment training with 18 being offered and interview and 6 being offered employment. The store opened on the 26th March 2015 and 5 of the 6 who were offered employment started work. Lidl have said that unless an agreement had been part of the application they would not have worked with Gedling Borough Council (and as a result the JCP) for their recruitment of staff but gone down their usual recruitment channels.

LEADER – In February 2015 it was confirmed by The Department for Environment, Food and Rural Affairs (DEFRA) that the South Notts LEADER Bid had been successful in securing 1.5 million pounds of LEADER funding to support Economic Growth. The money will help deliver projects in rural areas of South Nottinghamshire, which covers Rushcliffe, Gedling and some small areas of the Ashfield districts. The bid was developed by input from a range of partners in both the public, private and third sector as well as input from all 3 district councils.

PERFORMANCE

Improve the customer experience of dealing with the Council

Mitigate the impact of budget reductions by maximising efficiency and effectiveness

Performance indicators exceeding targets – the following twenty indicators performed above target during 2014/15.

PI Code & Name	Managed By	2014/15 Value	2014/15 Target
LI 118 Number of long term empty homes in the Borough returned to use as a result of Gedling Borough Council intervention	Andy Callingham	5	4
NI 157a Percentage of Major planning applications processed within 13 weeks	Peter Baguley	77.78%	77.00%
LI 183 Number of pre apprenticeships (or similar) work experience placements created in Gedling Borough Council	David Archer	9	8
LI 245 Number of apprenticeships created within the Borough	Stephen Bray	165	120
LI047 Percentage of invoices paid within 10 days - local suppliers	Alison Ball	96.84%	95%
LI 281 Housing Benefit Caseload	Duncan Adamson	9,204	9,542
LI074 Average time to process new Housing Benefit claims (in calendar days)	Duncan Adamson	11 days	13 days
LI085 Average number of DNA members (12 month rolling period)	Andy Hardy	3364	2980
LI086 Average length of time spent in temporary accommodation (in weeks)	Alison Bennett	9.3 wks	11 wks
NI 181 Time taken to process Housing Benefit/Council Tax Benefit new claims and change events (in calendar days)	Duncan Adamson	4.3 days	6.0 days
LI017 Percentage of Business Rates Collected	Duncan Adamson	98.99%	98.80%

Appendix 9

PI Code & Name	Managed By	2014/15 Value	2014/15 Target
LI006 Working Days Lost Due to Sickness Absence (rolling 12 month total)	David Archer	8.90 days	9.50 days
LI 166 Number of Open Gedling registered users	Duncan Adamson	3,924	2,500
LI 252 Percentage of customers that are satisfied with overall customer service	Mark Lane	90.64%	85%
LI 249 Reduce carbon emissions from Council estate	Vince Rimmington	-2.8%	-2.5%
NI 195a Percentage of streets with unacceptable levels of litter	Melvyn Cryer	2.3%	3%
NI 195b Percentage of streets with unacceptable levels of detritus	Melvyn Cryer	5%	11%
NI 195c Percentage of streets with unacceptable levels of graffiti	Melvyn Cryer	0%	1%

Maintain a positive and productive working environment

Reduced Sickness Absence Levels – In March 2015 the level of sickness absence (per full time equivalent employee (FTE)) within Gedling Borough Council has fallen to 8.9 days (per FTE employee) - the lowest level seen in many years. This is a 15% improvement compared to 2013/14 when it stood at 11.22 FTE days.

This reflects a significant amount of effort and energy put into supporting employees to attend work more regularly and employees being conscious of the need to maximise attendance, managers using our policies more effectively and consistently, interest being shown at the highest levels (Service Managers, Corporate Directors and the Chief Executive). The work of other support teams has also contributed, including staff in Organisational Development (the Personnel Officer in terms of supporting managers dealing with conduct and welfare cases, and Performance and Projects Officers raising the profile of attendance through poster and Intranet campaigns).